# Web Guidelines

# Online.

A diversity of online creative materials are produced for the Commonwealth Bank. This section provides examples of how Brand Guidelines should apply to various online communications.

It is important to note that some online formats have constraints. Rather than forcing the use of branded graphics in these instances, the intention is to apply the principles of common sense to finding alternatives. For example, where a media booking has restrictions based on file size or physical dimensions, we can utilise animation to employ alternative executions.

These examples illustrate techniques for applying the brand devices to brand, product and offer-based messages in web sites, media (internal and external) and interactive tools.

Three different versions of the CBA logo are used in online communications.

For the Brand Strip specifications please refer to page XX.

# 1. Logo

Version 1 (Default Version)



#### Usage:

This version is the default layout of the Bank logo for the Internet.

#### Version 2



#### Usage:

This version is primarily only ever used in the top left hand corner of the website, in the navigation area.

#### Version 3



#### Usage:

This version is primarily only ever used in the vertical banners where there is not enough room for the standard horizontal logo.



# 2. CBA Web Colours

R	G	В	Hex	
	0	0	0	#000000
	102	102	153	#666699
	154	154	188	#9B9BBC
	204	204	204	#CCCCCC
	239	237	237	#EFEDED
	255	204	0	#FFCC00
	255	255	204	#FFFFCC
	255	255	255	#FFFFFF
	204	51	0	#CC3300

# 3. CBA Web Font

The website font is Verdana, this is used via CSS to format all website HTML text, including body text, navigation menus, search boxes, etc. The only time Arial is used, is used in the disclaimer copy across the bottom of a webpage.

Generally web banners, ad tiles and images would be created using the standard coporate font Helvetica Neue, see page XX for the use of Helvetica Neue.

# 4. Supplying files for the web

The filenames for items destined for the web can have letters and numbers in filename, but cannot have spaces, slashes, ampersands, fullstops or question marks. If you want to space words, please use a hyphen.

For example: this-file-goes-online.html

Also all images should be saved at 72dpi and be compressed for the web.

#### **Verdana Font**

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 0123456789

#### **Helvetica Neue 45**

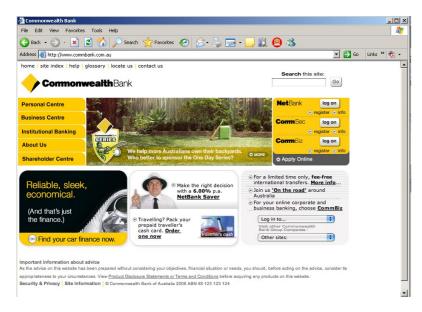
ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 0123456789



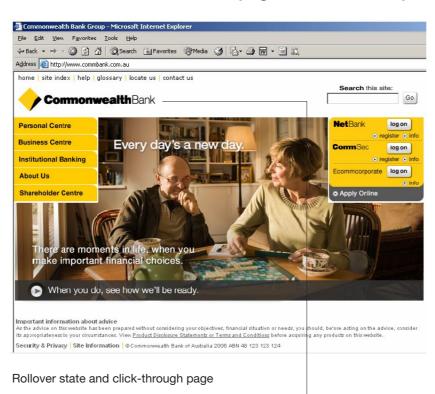
# 5. CBA Web Site Home Page

- The home page is designed for 800 x 600 resolution.
- The CBA logo (version 2) will appear at the top left of the page, in line with the global navigation. This appears on every Commonwealth Bank web page, except for micro sites that have a unique requirement for discreet branding (ie. the youth segment).
- The website standard font is Verdana.
- There will be occasions where the campaign material will take over the front page style. In this case the image will take over the image area as well as the adtiles area.

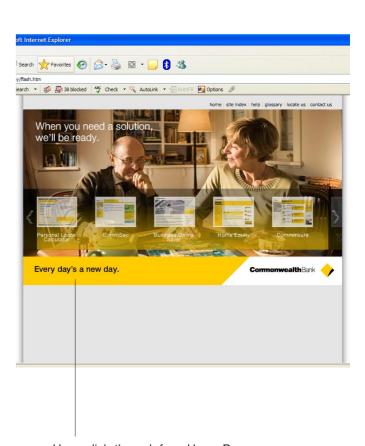
## Home Page



#### Commonwealth Bank home page takeover example



Existing logo and brand line on CBA Home Page precludes use of more branding at the bottom of the page.



Upon click-through from Home Page to Splash Page, brand bar and logo are introduced. As shown in the above Micro Site example.



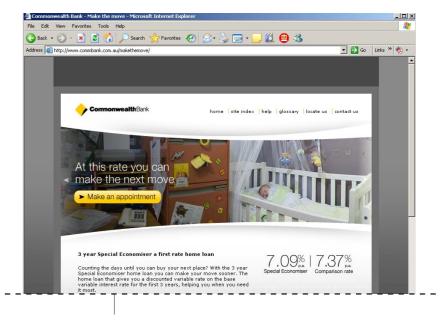
# 6. Micro Sites, Splash Pages and Interactive Tools

- Micro Sites are designed for 1024 x 768 resolution.
- The CBA logo (version 2) will appear at the top left of each page, in line with the global navigation. This appears on every Commonwealth Bank web page, except for micro sites that have a unique requirement for discreet branding (ie. the youth segment).
- The brand bar will be included at the bottom left of each landing page, above the fold, with the logo (version 1) to the bottom right. Please refer to page XX in regards to the use of the Branding Bar.

#### **Know Your Money Micro Site**



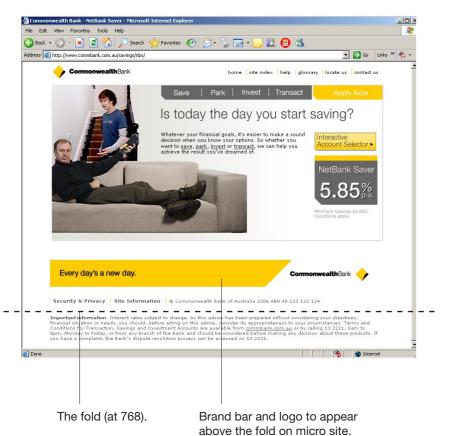
#### Home Loan Splash Pages



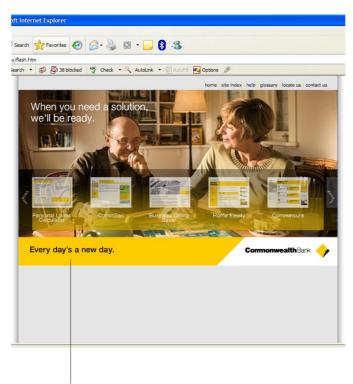
The fold (at 768).

The Brand bar and logo can appear below the fold. It will be visible when scrolling.

# **Savings Micro Site**

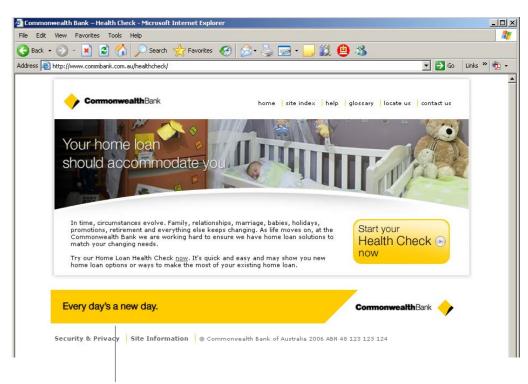


#### Campaign Micro Site



Upon click-through from Home Page to Splash Page, brand bar and logo are introduced.

#### Interactive Tools



Interactive tools (and games) can include splash pages to help manage user expectations. Where these are used, the brand devices should be included at the bottom of the page.



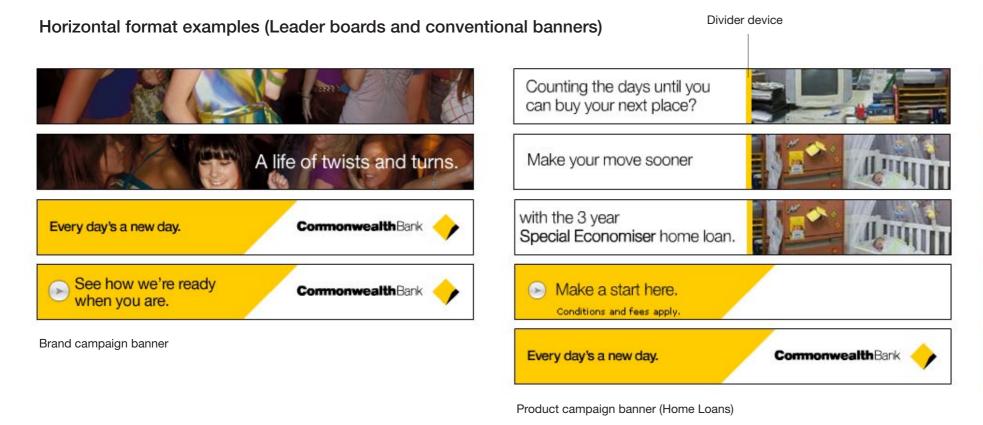
# 7. Online Media

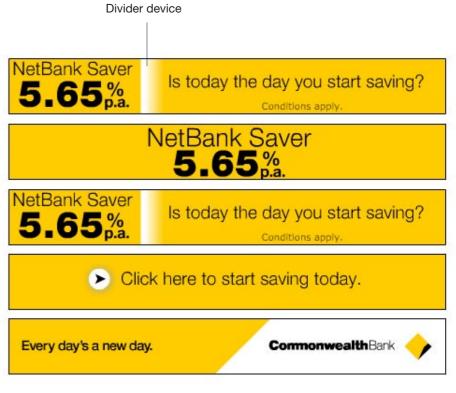
#### 7A. External Banners (Google, Yahoo! SMH)

- External banners will be tagged with a call to action followed by the brand bar and logo.
- The preferred logo for use in banners is Version 1 (logo set to right).
- Where horizontal width is an issue, we can use Version 3 of the logo (stacked).
- The brand bar can be represented either as an end-frame, or as an animation. Both are acceptable. Please refer to page XX for branding bar guidleines.
- The font is normally Helvetica Neue in light roman and black.
- Size will be determined by each websites specifications.

#### 7A.1 Internal Banners (Commonwealth Bank Home Page, Personal Centre etc.)

- Internal banners employ the same principles as external banners, except that they usually sit on branded pages and do not need overt branding.
- Where necessary, the preferred logo is Version 1 (logo set to right).
- Where necessary, if width is an issue, we can use Version 3 (stacked).
- Where necessary, the brand bar can be represented either as an end-frame, or as an animation. Both are acceptable. Please refer to page XX for branding bar guidleines.
- The font is normally Helvetica Neue in light roman and black.
- Size will be determined by each websites specifications.





Offer-driven banner (Savings)



#### 7A.2 Internal Banners (Commonwealth Bank Home Page, Personal Centre etc.)

- Internal banners employ the same principles as external banners, except that they usually sit on branded pages and do not need overt branding.
- Where necessary, the preferred logo is Version 1 (logo set to right).
- Where necessary, if width is an issue, we can use Version 3 (stacked) as per samples below.
- Where necessary, the brand bar can be represented either as an end-frame, or as an animation. Both are acceptable. Please refer to page XX for branding bar guidleines.
- The font is normally Helvetica Neue in light roman and black.
- Size will be determined by each websites specifications.

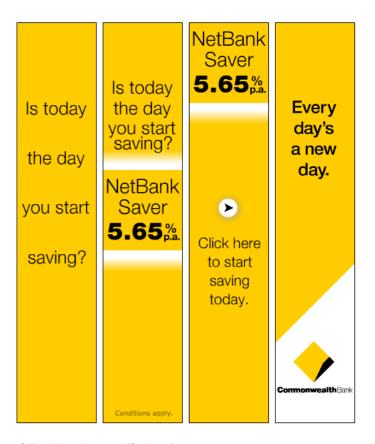
#### Vertical format examples (Towers and Skyscrapers)







Product campaign banner (Home Loans)



Offer-driven banner (Savings)

# 7A.3 Square format examples (Islands and Monster Islands)

Square format banners present a unique challenge in the execution of the brand bar because the brand bar is not ideally suited to square banners. Thus, the solution is to animate the brand bar as a wipe (as shown below), and allow the end frame to be a solid block of yellow.

Size will be determined by each websites specifications.

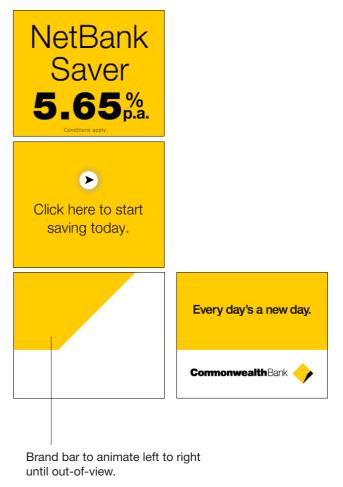
#### Brand campaign banner



# Product campaign banner (Home Loans)



# Offer-driven banner (Savings)



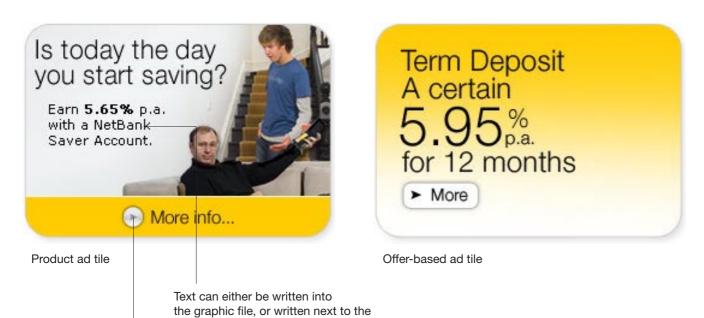


# 7. Online Media

#### 7B. Internal Banners (Commonwealth Bank Home Page, Personal Centre etc.)

- Internal banners employ the same principles as external banners, except that they usually sit on branded pages and do not need overt branding.
- The font is normally Helvetica Neue in light roman and black.
- Size will be determined by each websites specifications.

## Commonwealth Bank home page ad titles examples



Call to action
Use arrowhead as graphic prompt,

graphic file in HTML.

#### Personal Centre ad tiles examples



NOT underline or bold.

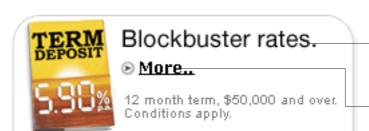
Single frame (small) ad tiles such as this demand simple messages and images supplied as a flattened graphic file.



As text-only execution, this requires black text on white, yellow or grey background.

Call to action to be seperate with arrowhead graphic.

#### NetBank ad tiles examples



Text can either be written into the graphic file, or written next to the graphic file in HTML.

Call-to-action to be supplied separately to the message in the body copy and accompanied by an arrowhead graphic.



Artwork can be supplied with a white space allowing for HTML text to be inserted.

Term Deposit
A certain 5.95% p.a. for 12 months
• More...

# Business Centre ad tiles examples



Every day's a new day.

In very small ad tiles with 2 x frames of animation, it is enough to feature the image AND message without the call to action.



Term Deposit
A certain
5.95%p.a.
for 12 months



# 7B. Internal Banners Ad Tile Specifications

#### Commonwealth Bank home page ad tiles Specifications

• Rounded edge radius is 20 pixels

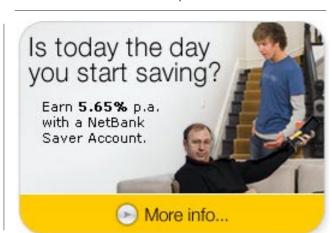
• Drop shadow (PS effect setting)

Colour: #000000 Opacity: 15% Distance: 3 pixels Spread: 3% Size: 4 pixels

Stroke (PS effect setting)
 Stroke Size: 1 pixel
 Position: Outside
 Opacity: 100%
 Colour: #DFDEDE

#### Commonwealth Bank home page ad tiles

260 pixels



184

Full ad tile.

Dimensions: 260 x 184

Graphic Font: Helvetica Neue 45, 55

HTML Font: Verdana 11pt

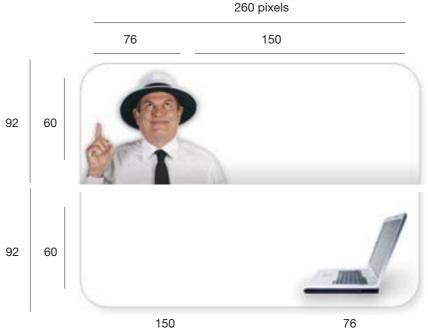
Arrow device is 10 pixels x 10 pixels with 2 pixels spacer

Term Deposit
A certain
5.95%
for 12 months

• More

260 pixels

#### NetBank ad tiles



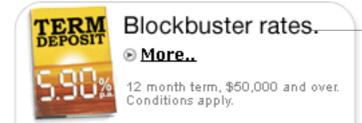
Half Tile

Dimensions: 260 x 92 pixels Html text table dimensions: 150 x 60

pixels

**Graphic:** 76 x 92 pixels deep etched wherever possible

Top Panel: Must have gradation running up from the bottom of the panel to act as a divider against the bottom panel tiles.



Text can either be written into the graphic file, or written next to the graphic file in HTML.

Heading Text Style: Verdana Bold 12pt #000000 Content Text: Verdana 11pt #000000

#### Personal Centre ad tiles

168 pixels



**Business Centre ad tiles** 

101 pixels



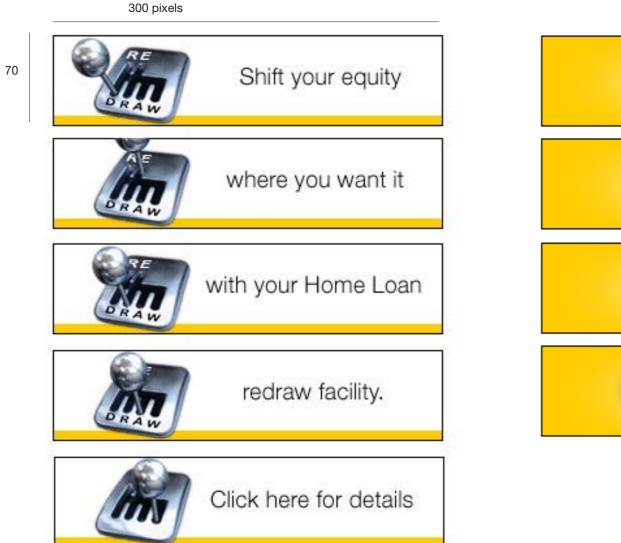
Ad tiles to have a 1 pixel #000000 border

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# 7B. NetBank Targeted Messaging (NTM) Banner

- The NTM banners sit inside Netbank and are limited to 15k in filesize (animated gifs).
- They should always end on a call to action. Branding is not necessary as due to the fact that these can only be seen from inside NetBank (which is heavily CBA branded)
- The font is normally Helvetica Neue in light roman and black.
- They are built as 300pixels wide x 70 pixels high.



5.90%
for 12 months.

You'll know exactly what you're getting with our Term Deposits.

Highly competitive
5.90%
for 12 months.

Click here for details.

#### **External Communication (HTML Emails)**

#### For security reasons emails are not issued by the Bank.

- Emails are designed for scalability, but can be fixed in width to suit 800 x 600 resolution.
- The CBA logo (version 1) will appear at the top left of the email.
- The basic grey and yellow colour palette should be used.
- The text should be based on the standard web specifications.
   Font to be Verdana to match the website style.

If there is a requirement to develop an email for the Bank, please refer to Person Name in the Brand department, they are available on phone number (02) XXXX XXXX.

#### Special Notes about Email Communication

For compatibility purposes all emails should be accompanied by a plain text version.

There should be no direct URL links within the email. Do NOT prefix any web addresses with http:// or www as these can be rendered as links in Outlook by default.

There MUST be an opt out option on the email.

#### Plain text sample

```
Dear Salutation,

Sample copy sample copy
```

